

# UIT CAMPUS HELP DESK

## ACCESSING SOFTWARE



software.utah.edu



### ADOBE CREATIVE CLOUD

1. Visit [adobe.com](https://adobe.com)
2. Select "Sign in" in the upper right corner.
3. Enter your [uNID@utah.edu](mailto:uNID@utah.edu) email address in the email address field and select "Continue."
4. If prompted to choose an account, select "Company or School account."
5. You will be redirected to a University of Utah authentication page.
6. Enter your uNID and password.
7. Under Creative Cloud, select the "Open" button.
8. On the Creative Cloud homepage, select the "Install Creative Cloud App" link under the "Quick Links" section.

### MICROSOFT 365

1. Visit [o365cloud.utah.edu](https://o365cloud.utah.edu).
2. Select the "LOGIN" button.
3. You will be directed to a "Sign in to Microsoft 365" login page.
4. Enter your [uNID@umail.utah.edu](mailto:uNID@umail.utah.edu) email address and select "Sign in."
5. You will be redirected to a University of Utah authentication page or dialog box, depending on your operating system and browser.
6. Enter your uNID and university password. You may be prompted to authenticate with Duo 2FA.
7. Select "Install and more" and "Install Microsoft 365 apps."

Questions?

Call: 801-581-4000 | Email: [helpdesk@utah.edu](mailto:helpdesk@utah.edu) | Online: [it.utah.edu/help/](https://it.utah.edu/help/)



# UIT CAMPUS HELP DESK

## CONNECTING TO WI-FI



[onboard.utah.edu](https://onboard.utah.edu)

**UConnect** is a secure, 5GHz connection meant for phones, laptops, and tablets that requires a valid uNID login.

**UGuest** is a less secure, open-access network for campus and hospital visitors who need temporary access.

**Ulink** is the university's wireless network for Internet of Things (IoT) devices, such as PlayStation, Xbox, Roku, Chromecast, etc.

**Eduroam** allows students, faculty, and staff from participating institutions to obtain internet connectivity on campus, at Salt Lake Community College's Herriman campus, and at other participating institutions.

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